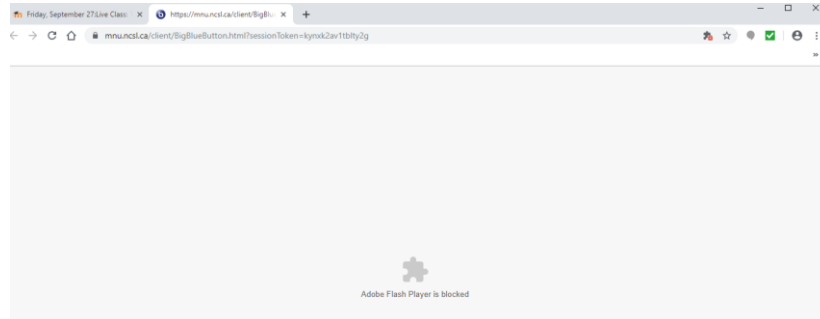
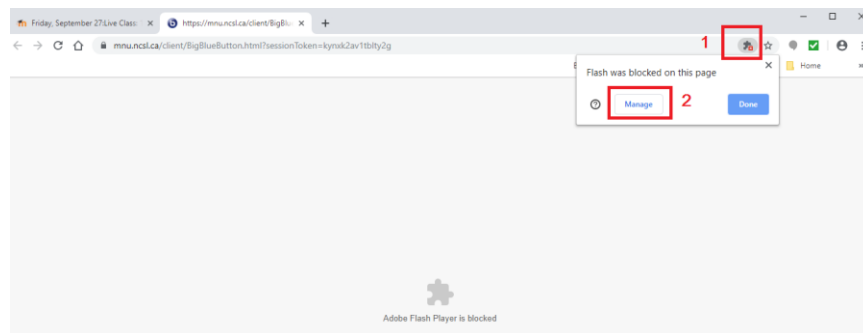


If your Chrome browser was recently updated, you may receive the following message indicating that "Adobe flash Player is blocked" when you join your webinar or an online class as shown below.

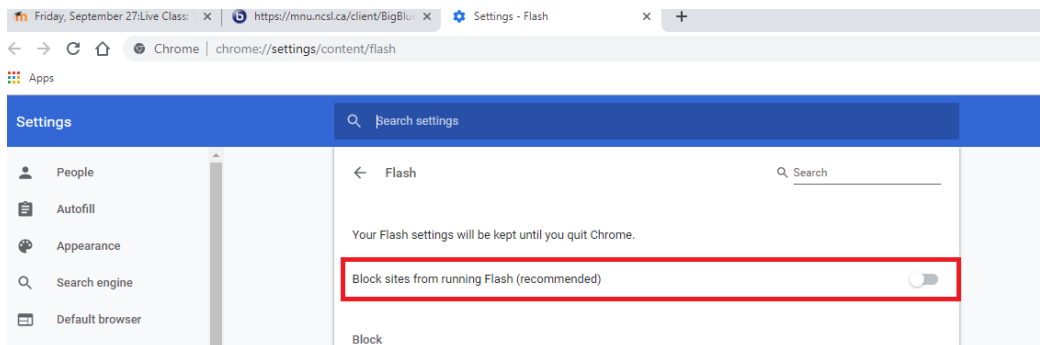


Please follow the next steps:

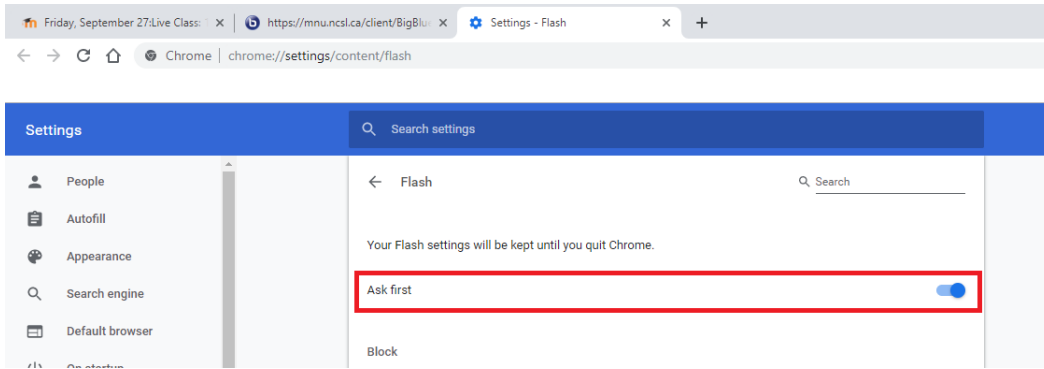
**Step 1.** Click on the icon as shown below and then click on the "Manage" button



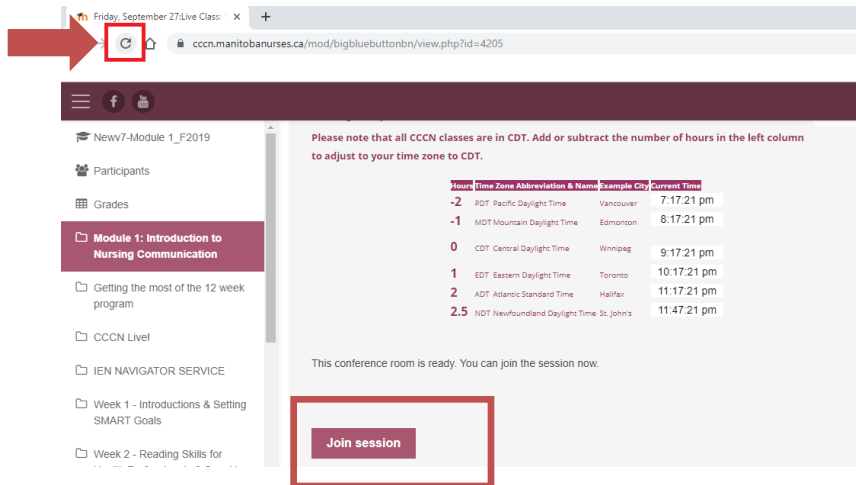
**Step 2.** Locate the option "Block sites from running Flash (recommended)" and turn on the "switch". See image below



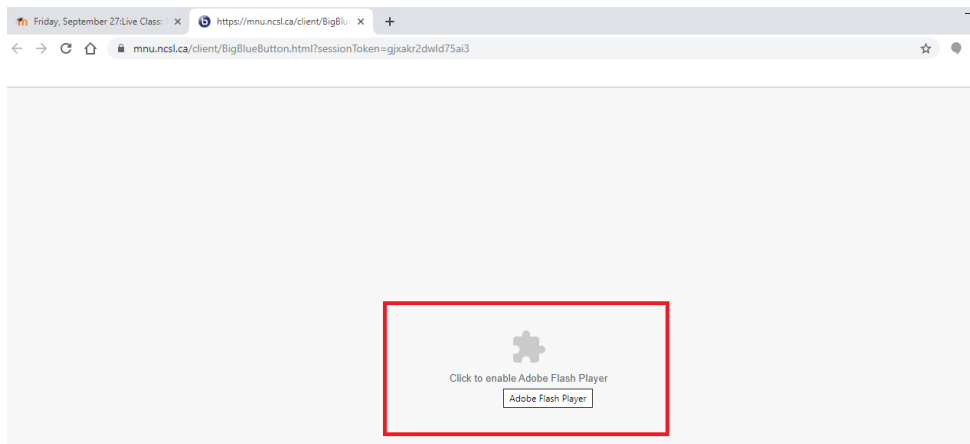
Step 3. Make sure that now the option shows "Ask first". See image below



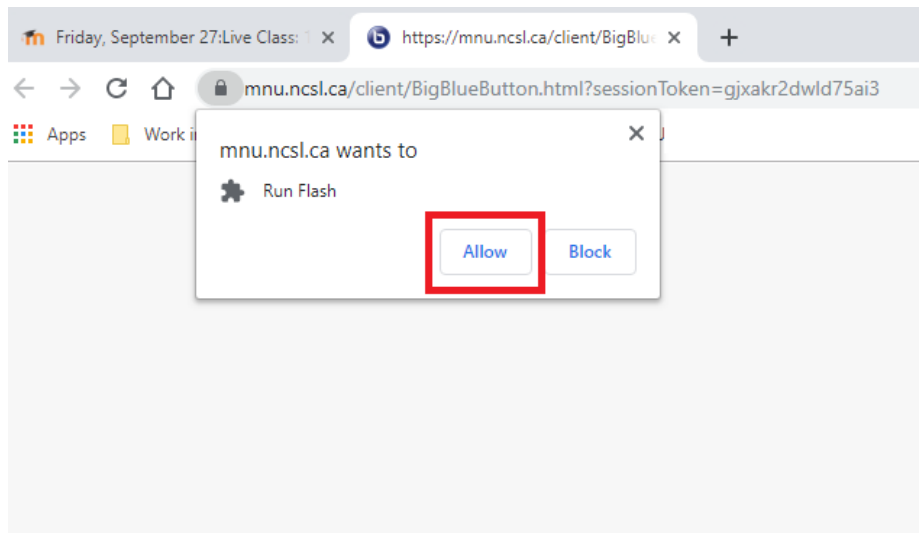
Step 4. Reload your CCCN site page by clicking the reload icon. Then click "Join Session" button. See image below.



Step 5. The following message will display. Click on the icon



**Step 6.** A small window will pop up below the URL in your browser, requesting your permission to run Flash. Click "Allow". This small window will pop up every time that you try join a webinar or an online class.



**Step 7.** Congratulations! you have completed the process to unblock Flash Player You are now able to join your webinars and/or online classes.